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<http://universityapartmentsatetrick.com>



# E-Blast

University Apartments at Ettrick Community News

OCTOBER 2011

VOLUME 1

## Parking Information

Residents are responsible to call Tow Company to report any non-registered vehicle parking in user space.

University Apartments at Ettrick Office will only contact towing company for unauthorized parking in staff spaces (office/reserved/police), visitor spaces, vehicles parked in such a manner as to obstruct a fire lane and vehicles obstructing an entrance, exit, space or aisle of the parking facility.

### 2011-2012 Tow Company

Leete's Tire & Auto Center  
For 24-hour towing  
Call (804) 733-6231

### Do I have to purchase a parking decal?

All vehicles parked in the UAE community must display a valid parking decal. All vehicles that don't display a decal or visitor pass could be subject to receive a leasing violation fee of \$25.00.

### Has all parking been assigned?

No, we still have spaces available. Reminder parking space purchase is not prorated so the sooner you make purchase the better the value. Spaces are \$150.00 for the year.

## ROOMMATE CONFLICT ...

Having problems with your college roommate? You're not alone, as almost all students have problems at times with the people they live with. We understand that college is stressful enough and dealing with roommate issues shouldn't be a topic added to the list. The best thing you can do is prevent problems before they get started. Roommates predictably are going to disagree about something, but you can try to minimize the level of conflict by communicating early on about what you expect from each other.

We suggest you and your roommates use a roommate contract or house agreement at the beginning of the semester or as soon as it's an issue. Download the form from the UAE website <http://universityapartmentsatetrick.com/residents> you and your roommates should first try to fill this out together and see if you possibly can come up with apartment rules you all can follow to resolve this situation without management involvement. If you find this doesn't work then the assistant community manager will be more than happy to schedule an appointment to meet with all roommates so that you all can go through the roommate form again to come up with a better compromise.

Remember: Communication is both the cause of and the remedy for conflict.

## WHY IS IT SO NOISY???

Heavy walking, dragging furniture washing/dryer running all night, music early in the morning, arguing or moaning. Yes you guessed it these are to name a few of the noise complaints that are reported to the office on the regular bases. Excessive load noise is indeed a violation of the lease you signed. Yes we are aware the walls and floors are thin however this doesn't negate your responsibility to be a considerate neighbor.

Suggestions on how be pro active and considerate when it come to noise violations.

- 1) Be aware of your noise levels, be courteous.
- 2) Turn down TV's / Radio's after 10:00 PM
- 3) Be a good neighbor! Introduce yourself to your neighbor, prior to a noise complaint. Let them know if it's ever a noise issue you are very receptive to working with them to solve it.
- 4) Be receptive to feed back and take positive steps to ensure it will not happen again. If you received a noise violation send correspondence to the management office and neighbors with a sincere apology and explain that you weren't aware that your noise levels were anything beyond reasonable. You can even explain what specific steps were being taken to reduce noise levels from your unit. Ask the manager if they can provide any advice on how to reduce noise levels further so that you can also incorporate their suggestions.

## Visitor Parking

Visitor parking is available for resident guests. All visitors must have valid visitor pass displayed to avoid being towed.

Visitor parking is only available to visitors not residents. You can purchase visitor parking at \$2.00 a day not to exceed three consecutive days in the main leasing office. Cash only for visitor parking purchase.

## Do I really need my access card?

The white access card issued to all residents upon check-in is your access on to the property, business and fitness center. When entering the property you may be asked to show your university id and white access card. This alerts community security you are a resident of the community.

It's important that you alert staff if you lose your access card being we have the ability to track all on your card activity. We encourage you to keep track of your card to avoid paying the replacement fee prior to departure. Access Card replacement is \$50.00.

## Community Updates and Campus Events



If you would like to have an upcoming event posted in the monthly community E-Blast (community newsletter) please send short announcement to media guru: community resident assistant Gael Morone [gaelmorone@gmail.com](mailto:gaelmorone@gmail.com) and cc: Assistant property manager Ms. Edwards @ [yedwards@greystar.com](mailto:yedwards@greystar.com).

## UAE Upcoming Events

Thursday October 6, 2011 3:00 p.m. - 6:00 p.m. Community Fun Day! Wii, Play station, Spades Tournament, Air Hockey, Board Games and Refreshments.

Wednesday October 12, 2011 7:00 p.m. in clubhouse Domestic Violence Awareness Program PPDS series

Wednesday October 26, 2011 7:00 p.m. in clubhouse Service Learning and Volunteer Opportunities in the surrounding community PPDS series

## VSU and Student Organization Events



October 7, 2011 VSU Career Day (check with Student Activities for more details)

October 23-29, 2011 VSU Homecoming (check with Student Activities for more details)

## VSU Sports Home Games

Cross Country- Trojan XC Invite 10.7.11 @ 4:00pm  
Golf - Trojan Fall Classic 10.9-11.11  
Volleyball- Chalfin 10.1.11 @1p.m.  
Volleyball-ECSU 10.4.11 @ 6p.m.  
Volleyball-LU 10.7.11 @ 6p.m.  
Volleyball-BSU 10.8.11 @1p.m.  
Volleyball-CU 10.11.11 @ 6p.m.  
Volleyball-VUU (senior night) 10.14.11 @6p.m.  
Football-BSU 10.1.11 @ 6p.m.  
Football-VUU (homecoming) 10.29.11 @1:30p.m.



## Afterhours Access and Personal Safety

Daily 6:00p.m. – 6:00a.m. Evening security will be provided on the property, not only will security monitor those entering and leaving the property, they also will do scheduled walks through the community

Please be prepared to escort any guest on property after hours. Evening security will not allow non-residents to enter community without proper identification and resident escort. Have guest to call you when they arrive and be prepared to show access card and VSU ID to officer for entry.

Remember community safety is the responsibility of all community members. Please make sure to report any suspicious activity to the security officer on duty and if it's a life threatening situation please immediately call 911.

## Shuttle Service Operation Hours

7:30 a.m -10:30 a.m  
12:30 p.m. -3:30 p.m.  
6:30 p.m. – 9:30 p.m.  
2<sup>nd</sup> Saturday 10:30a.m. - 3:30 p.m.

## Who to call if you need assistance

Internet Contact – Korcett 1-800-379-3729  
Cable Contact – Comcast 804-253-0691

After Hours Assistance  
Emergency 911 or 524-5411  
Office Assistance 804-524-5153 or 1-855-623-2131